

PFNonwovens Group is committed to meeting or exceeding the expectations of our customers.

We will achieve this by:

- **Promoting awareness and attention to safety, quality and environment protection** in all aspects of our operations.
- **Assessing and managing risks** related to all our activities.
- **Assuring compliance** with customer, industry, and regulatory requirements.
- **Focusing on long-term relationships** with providers and customers.
- **Responding to customer needs** with exceptional service and cost effective highly valued products.
- **Continually improving** the effectiveness of our processes through assessment, maintenance, and reinvestment for managing quality to drive to zero repeat complaints and zero contamination
- **Demonstrating respect** for our team members, customers, consumers, suppliers, communities and environment.
- **Continuously developing the skills of all our employees**, both through aiding in their pursuit of further professional qualifications as well as in-house training and development in the quality management and environmental systems.
- **Sustainable responsibility** focused on reducing operational environmental footprint (by reducing waste and GHG emissions), consuming sustainable raw materials and energy from renewable resources.